

**Information on the processing of personal data *
within Customer relationship management**



Designation	Description
Identity and contact details of the controller	PHOENIX CONTACT E-Mobility GmbH Hainbergstr. 2 32816 Schieder-Schwalenberg Germany Tel.: +49 5235 3-43890 Fax.: +49 5235 3-43891 emobility@phoenixcontact.com
Kontaktdaten des Datenschutzbeauftragten	PHOENIX CONTACT GmbH & Co. KG attn. Data Protection Officer Flachsmarktstr. 8 32825 Blomberg Germany Fax.: +49 5235 3-40555 datenschutz@phoenixcontact.com
Contact details of the data protection officer	Data about interested parties/customers/contact persons to initiate, substantiate and implement legally valid transactions
The purposes of the processing for which the personal data are intended	Art. 6 (1) (b) GDPR with respect to the initiation of business transactions Art. 6 (1) (f) GDPR with reference to other data about customer/customer contact person
Verfolgte berechnigte Interessen der Verarbeitung des Verantwortlichen oder eines Dritten	Legitimate interests: see purposes of the processing; The rights of the data subjects are respected insofar as in the ERP system, only business-based official contact details and other business-related information are processed. Private data are not collected, stored or processed.
Categories of personal data that are processed	Name, business addresses, contact person, official contact details (telephone number, fax number, e-mail address)
Source (origin) of the data	From the data subject on the basis of inquiries and orders; sales contact with contact person (meetings at trade fairs, at the customer's site, etc.)
Recipient(categories) of the data	Hosting service provider of the ERP system used; Service providing areas of the parent company PHOENIX CONTACT GmbH & Co. KG for processing business transactions; Companies that provide contractual services on our behalf and for defined purposes; Service providers commissioned by us must process the data to which they may have access where appropriate solely for our and not for their own purposes.
Transfer of data to a third country or an international organization and the associated safeguards to protect the data	It is not intended to transmit the data to third countries.
Storage duration of the data	Regular revision of the data by sales staff; Customers/contact persons: immediately setting a "hard lock" and an archiving note after becoming aware of the dissolution of the company or the withdrawal of the contact person The deletion takes place at irregular intervals after expiry of the statutory retention period (where relevant).
Rights of the data subjects	If the respective legal requirements are met, you are entitled to the following rights: <ul style="list-style-type: none"> • Right to have access to your data that we store • rectification, erasure, restriction of processing your data • Right to object to the processing • Data portability

*) in accordance with Article 13 and 14 EU General Data Protection Regulation (GDPR)

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Designation	Description
Right to lodge a complaint	If you are of the opinion that the processing of your personal data is unlawful, you have the right to lodge a complaint with a competent data protection supervisory authority.
Legal or contractual necessity to provide the data, as well as any consequences of failure to provide the data	The processing of the personal data mentioned here is necessary for the initiation of a contractual relationship.
Automated decision-making / Profiling	There will be no automated decision-making or profiling based on your collected data.

*) in accordance with Article 13 and 14 EU General Data Protection Regulation (GDPR)